



# FREQUENTLY ASKED QUESTIONS

**Have you got toilets?** Yes, we have a delightful composting toilet in the spinney and a more accessible festival-type toilet in the yard.

**Is there any parking?** Yes, as you come through the gate there is parking under the oak tree or on the grass to your right.

**How long will we be there?** The experiences last between 1.5 to 2 hours but you are welcome to stay and picnic and enjoy the farm garden after your experience.

**What happens if it rains?** We will carry on with the experiences in light rain or showers but will cancel or rearrange experiences if the forecast is for heavy rain or snow. In this situation we will offer a rearrangement or full refund.

**Can I bring my dog?** Sorry, it's a no. The alpacas will become stressed if there is an unfamiliar dog on the farm. Stress can cause illness for alpacas.

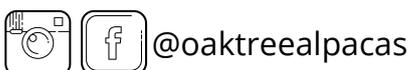
**Is there a café?** We don't have a café but you can pre-order our signature herb tea and cake which is served in our farm garden. We need a week's notice and please let us know any dietary requirements.

**What about small children?** Small children are very welcome on the farm. Children under 6 are free with a paying adult for the Greet and Feed Experience and with a walking and accompanying adult on the Alpaca Experience. We don't offer experiences just for children, they always need an adult with them.

Bespoke experiences can be arranged to respond to a range of mobility and health needs. Do drop us a message to talk about this.



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[www.oaktrealpacas.co.uk](http://www.oaktrealpacas.co.uk)